

Career Opportunities

RETAIL ASSISTANT

NEWBRIDGE HOUSE & FARM DONABATE

(3 year Fixed Term Contract)

Shannon Heritage is Ireland's largest operator of tourism attractions, complete with six castles and a variety of other immersive day attractions and evening entertainment events in Clare, Limerick, Galway and Dublin.

Shannon Heritage DAC now wishes to enhance its team by hiring an experienced Retail assistant based in Newbridge House & Farm. The role is a rostered position typically 3 days on 3 days off.

Description of Position

The Retail Assistant will join the existing Retail and Admissions team. Reporting to the Retail supervisor the role entails serving customers, cash & card transactions, promoting the retail products, packing and presenting to the customer, stock management & reordering, merchandising etc

Key Areas of Responsibility

- Provide an efficient and courteous service to customers at all times
- Manage stock levels restocking as required. Stocktaking duties as assigned
- Ensure correct procedures regarding till controls, cash and credit card transactions are followed
- Manage layout and display of retail merchandise
- Ensure the retail area is clean and presentable at all times
- Keep the retail Supervisor updated regarding stock levels and other information as required
- Position may involve covering other areas during breaks such as admissions as determined by the Operations Manager
- Required to work rostered duties which will include weekends and Public Holidays depending on how your roster falls.
- Be visibly presentable wearing the appropriate uniform assigned by the Company, be punctual and dedicated to the team
- Ensure compliance with the Company policies and procedures, legislative requirements and all in-house standards

Qualifications, Skills and Experience

Applicants for this position are sought from energetic and passionate retail personnel with a minimum of 2 years customer facing retail experience, till and cash handling.

Candidates should have a welcoming and pleasant manner with a passion for service excellence, capable of working on their own initiative while actively participating within a small team. Be capable of efficient and cost effective delivery of service to maximise sales

Applications in the form of a current CV should be sent to daniel.butterly@shannonheritage.com